

Attendance Policies & Fees

No-Show and Late Cancellation Fees:

- If you are unable to attend therapy, you must contact your Provider at least 48 hours before your session. Otherwise, you may be subject to fees outlined in your fee agreement. A 48-hour notice of cancellation is required so your provider has the opportunity to fill the time slot with a client on their waitlist. No-Shows will be charged the full cost of a 55-minute session: \$225. Late cancellations, anything less than a 48-hour notice, will be charged the full cost of a 45-minute session: \$215. Insurance does not cover these fees and are a personal responsibility.

Balance Accrual:

- Balances must be paid prior to attending any future scheduled session. If balances are not paid prior to attending a future scheduled session, the session and any future sessions will be cancelled until payment on the balance is received.

Session Fees:

- A 45-minute session (40-50 minutes) will be charged a fee of \$215. A 55-minute session (50-58 minutes) will be charged a fee of \$225. Initial sessions or diagnostic assessments will be charged a fee of \$250. Full payment is due at the time of your session. If you are unable to pay, tell your Provider. Your Provider may offer payment plans or a sliding scale. If not, your Provider may refer you to other low- or no-cost services. Any balance due will continue to be due until paid in full. If necessary, your balance may be sent to a collections service.